# Notes and action log Text Description automatically generated with low confidence South East regional Early Help network

Attendees: **Chair Grainne Siggins** DCS Bracknell Forest

**Meeting details:** March 10.30 -12 via MS teams

**ITEM 1: Introductions and review of action log**

The action log and minutes were agreed .

**ITEM 2: Sharing practice/themed discussion:**

**Differently qualified workers. How are we employing them? What learning do we have about what has worked well? What impact has it had on your service? What are the challenges and barriers?**

Colleagues reflected on the advantages and strengths of employing and supporting differently qualified workers into Early Help services. Some LAs had been developing this approach for some time, whilst for others it was a relatively new direction. Key strengths included:

* Diversity of skills and experience
* More success in recruitment and retention filling key gaps
* Greater cross-fertilisation of ideas

Challenges included:

* Lack of a clear narrative about what constitutes EH and the career pathways that may be available (RE flagged that the Early Help Narrative drafted by this group is available on the SESLIP website. Link here [seslip](https://www.seslip.co.uk/wp-content/uploads/2023/03/seslipEH-narrative-Mar-2023.pdf))
* Need to upskill staff and create a coherent EH culture
* Staff coming from youth backgrounds finding it more difficult to transition to thinking about working with the whole family (culturally feeling they need to represent/support/advocate for the YP)

**ITEM 4: Update SESLIP Early Help data standards project**

John Foster (data to insight) updated the group that the project is continuing and data has been received from participating LAs across the country. JF confirmed that data will be available for the next meeting to be shared with the group

**ITEM 3: Family Hubs**

Apologies from Julie Greer. This item was not discussed.

**ITEM 5: Standing items:**

**• issues for Grainne to escalate to DCS colleagues**

No new issues for escalation.

GS confirmed that she sent the letter outlining concerns from the group regarding Supporting People in December and that is awaiting a meeting date to discuss it

**• ideas or projects for future consideration**

No new ideas

**• agreeing themed discussion for next meeting**

Agreed to look at data at next meeting

**AOB**

**Action log:** This action log was updated on June 2024. Shaded actions are closed or complete

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  | **Action** | **Responsible** | **Date issued** | **Status** |
| **36** | Contact Dan Council for disabled children via Daniel Stavrou dstavrou@ncb.org.uk if you would like to access the support presented at the regional meeting (free for Family Hub funded LAs) | All | Dec 2023 | complete |
| 35 | Only Brighton and Hove, Slough and East Sussex have submitted full data for the EH data benchmarking. If your LA wants to submit and benefit from full benchmarking please contact John Foster. [John.foster@eastsussex.gov.uk](mailto:John.foster@eastsussex.gov.uk) | All | Dec 2023 | complete |
| 34 | AJ to brief GS on escalation regarding Supporting People and provide feedback to group | AJ/GS | Dec 2023 | Open |
| 33 | DL and BS to work with RE to draft escalation letter regarding supporting families | DL BS RE | Dec 2023 | complete |
| 32 | DL to share contact details of Surrey EH lead (Adam Thomas) | DL | Dec 2023 | Complete |
| **31** | Themed discussion on Payment by results for supporting families at next meeting | All | Sept 2023 | closed |
| **30** | John to circulate list of LAs who haven’t submitted data to EH benchmarking | JF | Sept 2023 | closed |
| **2**9 | Refresh our understanding of timetable for stable homes built on love especially EH and CIN service implications , GS to update as a standing item | GS | Sept 2023 | closed |
| **28** | CB to circulate description of differently qualified workers in Hampshire and present at next meeting (Carly Bains) (CB sends apologies so deferred to March 2024) | CB | Sept 2023 | closed |
| **27** | DL/AJ to share JD for new role in Bracknell Forest Family Support advisor coordinator that works with schools to build capacity. (Donna and Audrey) | DL/AJ | Sept 2023 | closed |
| **26** | Future item on early help and family hub strategies | RE | June 2023 | Complete |
| **25** | CL to circulate document from E Sussex (although not used anymore) on % time spent on various tasks | CL | June 2023 | Closed |
| **24** | Future item from Surrey on EH JTAI (Adam Thomas) | RE | June 2023 | Open |
| **23** | EH benchmarking to be circulated with Hants data included | RE | June 2023 | Complete |
| **22** | RE to benchmark waiting list and caseloads. | RE | Dec 2022 | Complete |
| **21** | RE to develop case studies of EH workers from across the region to explain the journey and range of experience that can lead to a career in EH | RE | Dec 2022 | closed |
| **20** | RE and GS to meet and agree how to publish. RE to make changes required to the text and get a designed up version produced for next meeting | RE/GS | Dec 2022 | Complete |
| **19** | JF to set up separate meeting with Amanda Hales Owen to discuss data to insight EH project amanda.halesowen@solent.nhs.uk | JF | Dec 2022 | complete |
| **18** | All to let JF know if they want to be added to the EH data project mailing list | All | May 2022 | Complete |
| **17** | All to contact JG or CB if you want to be on Family Hub mailing list, receive or volunteer to write blogs, receive updates from workshops, research etc. | All | May 2022 | Complete |
| **16** | Future discussion on cost of living, Care review (EH and CIN being brought together), EH being required to support CAMHS cases due to long waiting lists | RE | May 2022 | Complete |
| **15** | Jo Templeman, Carl Burton, Stuart (Kent), Vicky Rhodes, Simon Dear (IOW) to get together to discuss narrative (and if possible data/finance) to explain business case for early help | RE to convene | May 2022 | Complete |
| **14** | All to provide feedback to CB and JG on how best to engage your LA around family hubs | All | Mar2022 | Complete |
| **13** | All contact Georgie to arrange user research interviews, and John on ideas for project scope. | All | Mar 2022 | Complete |
| **12** | RE to share raw responses from EH mapping with data to insight team | RE | Mar 2022 | Complete |
| **11** | KS to feedback on multi-agency (referral?) process at future meeting (Wokingham) | KS | Mar 2022 | Did not happen |
| **10** | Rachael (RPD)(achieving for children) to circulate EH strategy and partnership advisory board terms of reference | RPD | Mar 2022 | Complete |
| **9** | RE to map caseloads (combined with 22) | RE | Mar 2022 | Combined |
| **8** | RE to amend terms of reference naming SC as vice chair and upload to SESLIP website. RE to diarise ToR for annual review | RE | Nov 2021 | Closed |
| **7** | Data to insight to present quarterly to this group on progress of data accelerator | AL | Nov 2021 | Closed |
| **6** | JG to present quarterly to this group on progress of regional family hubs work | CB | Nov 2021 | Closed |
| **5** | RE to send benchmarking out to all 19 LAs and to summarise findings as item on next agenda | RE | Nov 2021 | Closed |
| **4** | All to contact CB on regional family hub offer of support | All | Nov 2021 | Closed |
| **3** | KP to share report on the impact of bringing together health and EH with Rebecca to circulate to the group | KP | Nov 2021 | Did not happen |
| **2** | AL to ensure learning from supporting families/troubled families influences the EH data accelerator | AL | Nov 2021 | Closed |
| **1** | Refresher data demonstration for the early help network at a future 2022 meeting | AL | Nov 2021 | Closed |